

COVID-19 Guidelines

What has changed?

- Food service is pre order only & reservations must be made to sit in the dining room
- Please ensure you adhere to government guidelines when using the common areas of the hotel
- We ask that you limit your time stood at the bar, you are welcome to use the residents lounge to enjoying your drinks

Keeping Records

- We have been asked by the government to keep a track & trace book of all people who enter the hotel and its grounds. Please can you ensure you fill this out on arrival.
- These records will be part of data protection and will not be shared with anyone except on government request. All documents will be destroyed after 28 days

Open as Usual

- We are working hard to keep your stay with us as normal as possible and we will be offering most of our services. However occasionally there could be some interruptions
- We ask that you are patience with us as we are all adjusting to the new working environment
- We ask that everyone takes care in social distancing and washes their hands regularly. We have soap and washing facilities in every bathroom and toilet.
- Remember to have fun, make memories and enjoy your stay with us.

Whats NEW!

- We are now offering a pantry food shop. This new service offers homemade pies, cakes, Afternoon Teas and Ploughmans Lunch boxes. All of these can be pre ordered through reception. 24 hours notice is required.
- All breakfast orders must be completed by 10pm the night before to avoid any disruptions.
- Evening meals will be from a chalk board menu which may vary each day. We ask at the current time if you can book your table and pre order your food on arrival.